

RIMS A is an Italian manufacturer of lamps for technical-professional use and operating theatre and observation scialytic lamps for medical use.

RIMS A is a "long-established" but not old company, founded in 1936 by Mr. Palmino Longoni, and still managed by his successors. Backed by this history, these traditions and pride, RIMS A has always placed at the centre of its business the Uniqueness of its organization, based mainly on the importance of human resources and on the updating of its machinery in step with cutting-edge technological developments, the Simplicity of company management and the Originality of its products. The combination of these elements leads to the achievement of the Objective, which is thus identified with the "Quality Policy".

The company's fundamental mission is to manufacture ordered products in compliance with the technical, regulatory and contractual requirements agreed with the Customer, while at the same time maintaining the competitive-edge of its prices compared to the market through the planned control of production processes and the economic and financial management of the company in a business continuity perspective.

RIMS A's Quality Policy is:

- to obtain products that comply with technical and legislative regulatory requirements;
- to plan and improve management, main and support processes over time by controlling all internal and external factors as well as relevant risk elements;
- to meet the expectations of the Customer and all other stakeholders (Employees, Suppliers, Shareholders, Certification Institutes);
- to monitor management control elements over time to provide all involved parties with an economic and financial balance and, consequently ensure they remain on the market;
- to improve the supplied product by choosing cutting-edge technical design and production solutions;
- to achieve production flexibility by planning and scheduling work, and human and infrastructure resources in order to facilitate process management;
- to guarantee compliance with the delivery deadlines contractually established with the Customer;
- to ensure that the production process is carried out from a technical and economic point of view under controlled conditions and in compliance with the requirements established with the Customer and preventing Nonconformities through appropriate control measures and, if necessary, planning Corrective Actions within the framework of continuous process improvement;
- to ensure adequate storage, packaging, handling and transport services so that the product maintains compliance requirements through to delivery.

These fundamental objectives can be achieved

- by establishing profitable collaboration relations with the Customer, continuous technical assistance in favour of the Customer, and the ability to respond to any possible need;
- by formulating technical-economic offers that are in line with the needs of the Customer and reflect the technical-organisational and economic-financial capabilities of the company;
- by seeking the full involvement of all personnel in initiatives of empowerment, skills development, incentives and awareness;
- by correctly and profitably managing relations with Sub-Contractors and Suppliers of raw materials, equipment and services;
- by using suitable instruments to ensure the conformity of the product, subject to scheduled or special periodic maintenance;
- by using measuring and control instruments of an adequate accuracy class in order to ensure the product quality *standards* required by the Customer.

This is carried out by RIMS A with originality of choices regarding the organization of the activity and product design. Business models or products are not copied, but rather developed in order to satisfy the legitimate demands of customers by aiming at their satisfaction, for the acquisition of know-how and experience which are part of the company's DNA and not necessarily aimed at economic profit alone.

RIMS A is convinced that the implementation of the Quality Policy leads to the achievement of profit, which is a condition for achieving the objective. Good ideas remain simply ideas unless their implementation is economically supported.

	Annex 1 Quality Policy	Sect. 5	page 2 of 2
		Rev. 4	09/11/2017

RIMSA is a company proud to be Italian and to bring a little of Italy into the world.

In this context, the *General Management* has introduced into the company a Quality Management System in compliance with the UNI EN ISO 9001 and UNI CEI EN ISO 13485 series of standards and has undertaken to provide all the necessary means for its implementation, with constant updating and maintenance of performance effectiveness to ensure the fulfilment of requirements with particular regard to Risk Management updating according to the UNI EN ISO 14971 standard based on feedback information.

The *General Management* has conferred to the Head of Quality System Management the responsibility and full authority necessary for the supervision of the implementation of the Company Quality System and for ensuring that the indications in the manual are in conformity with the UNI EN ISO 9001 and UNI CEI EN ISO 13485 standards and correctly applied in the company, including the regulations on government legislation and international standards (Directive 93/42/EEC and subsequent amendments and supplements).

The Quality Management System is regulated by the quality manual.

It is the duty of the Head of Quality System Management to make sure the objectives of continuous quality improvement established by the General Management during the reviews of the quality system are communicated, understood, and implemented at all levels of the company.

The management review process reviews the current quality policy to ensure that it remains appropriate.

The Company establishes a framework for setting and reviewing quality objectives, which shall be carried out through reviews of the quality management system.

The Management